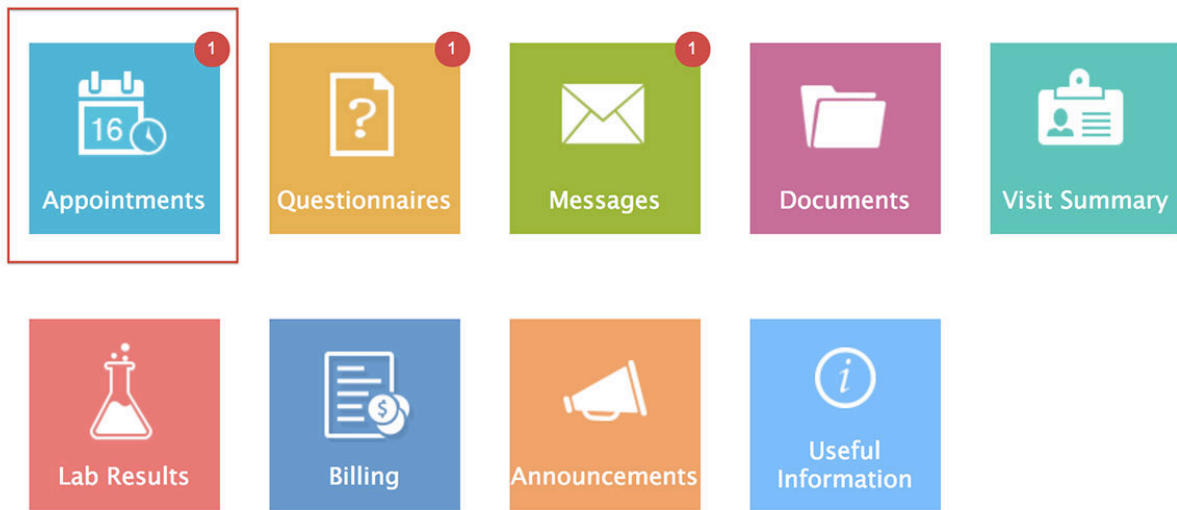


Patient Check-in

Patients are allowed to check-in for TeleHealth consults 30 mins prior to the appointment time. Here is the procedure to join the video session from PHR

1. Log in to Patient Portal and go to the 'Appointments' section (note: if the patient is not currently registered for a PHR account, they would click on the link in the invite to start their session.)



2. Click on the 'Check-in' button shown next to the appointment



3. Select the state of residence and click on the 'Join' button. Then wait for the provider to join the meeting



Charm Health Center

Thursday, December 28, 2017 10:00 AM (America/Los_Angeles)

Provider **Dr. Mary Williams**

John Anton

johnanton@example.com

California

JOIN

By joining this meeting, you are accepting the [ChARM TeleHealth Terms of Service](#)

Zoom video platform is used for this telehealth session with your provider. You will be asked to install a Zoom plug-in, if it is not already installed in your machine.

4. If patients do not have PHR account, they can use the Join URL sent as part of the appointment confirmation email.